

W-0145A-02-



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TO WHOM IT MAY CONCERN:

This Letter is to protest the proposed water rate increase the Arizona Water company is asking for its Eastern Group Docket # W-0145A-02-0619, San Manuel, Az. 85631.

We believe this 99% increase they are asking for is 100% UNFAIR! The Arizona Water Company here has not had to drill wells, buy water from a different source, or install new water lines for San Manuel. Our water supply comes from the wells along the San Pedro River, which is where we have gotten our water for the past 50+ years.

These are rough times for the country, and San Manuel in particular since BHP Copper Company closed in 1999. The Arizona Water Company in San Manuel is over staffed, and they do not need to buy new vehicles every two to three years. The people of this community should not have to pay for their mismanagement or their expansions into new housing communities like Saddlebrook and Willow Springs.

Please keep these things in mind when you consider the proposed water rate increases from Arizona Water Company.

Laisy A. Thompson
Jon F. Thompson

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Arizona Corporation Commission

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ARIZONA CORPORATION COMMISSION

May 20, 2003

RE: ARIZONA WATER COMPANY
DOCKET W-0145A-02-0619

Dear Water Customer:

Your letter regarding the Arizona Water Company ("Company") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Company's application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

A handwritten signature in cursive script that reads "Connie Walczak".

Connie Walczak
Public Utilities Analyst
Utilities Division